

Job Description

Role: Tearooms Cook

Reports to: Tearooms Manager in the first instance

Normal place of work: ManxSPCA, Ard Jerkyl, Foxdale, Isle of Man

Normal hours of work: initially this will be a part-time sessional/flexible role, with days and hours to be mutually agreed. The new team member will support the existing Tearooms team to open six days a week (Tuesday to Sunday) from 10.30am to 3.30pm. The ability to work at least one week-end day is essential.

General overview

The ManxSPCA operates the Island's only rescue centre that cares for all domestic and wild animals, aiming either to rehome or release them. It does not receive funding from Government and relies on donations, legacies and subscriptions to continue its work.

Its on-site Tearooms enjoys a great reputation for wholesome, freshly-cooked food and it has a loyal customer base. The presence of the Tearooms at Ard Jerkyl helps to attract people to the location and enhances the ManxSPCA's engagement with the local community.

General Duties

Food preparation and cooking

- Prepare and execute straight-forward menu items (baked potatoes, paninis, soup, etc) to high quality and presentation standards.
- Collaborate and communicate with fellow team members to ensure an efficient service.
- Contribute to the maintenance and ordering of stock.

Customer service

- Be prepared to cover front-of-house when needed and provide an excellent standard of customer care, creating a great first impression.
- Take a pride in the Tearooms and its food.
- Be able to use respond to high levels of customer demand at peak lunch times.

Health and safety

- Maintain a clean and organized work station, adhering to food safety and sanitation standards, and ensure there is appropriate storage and labelling of food.
- Undertake dynamic risk assessments of the Tearooms environment at all times.
- Ensure that any maintenance issues are resolved.

Generally

- Undertake tasks, as requested, that could reasonably be expected.
- Liaise and interact with colleagues in all areas of the ManxSPCA, and demonstrate a commitment to the charity's work.
- Given the location of the Tearooms and the infrequency of the bus service, the role holder will, ideally, have their own transport.

Skills and experience

- Strong culinary skills and knowledge of cooking techniques.
- Knowledge of food safety and hygiene practices.
- Ability to communicate effectively.
- A 'can-do' and self-motivated approach.
- Flexibility to work different day-time shifts, including at least one day at the week-end.